

SPE OSC QUARTERLY PERFORMANCE REPORT

Planning, Development and Regeneration

December 2015



| Measure | Owner & Updater | Dec 2014 Result | Trend | Sep 2015 Result | Trend | Dec 2015 Result | Sign Off | Comments | Flag |
|---|------------------------------|--|-------|--|-------|--|----------|--|------|
| BC01 - Percentage of Building Control Applications determined within 2 months | Sara Whelan Andrew Howard | 100.00% (161/161) Target: 100.00 | → | 100.00% (184/184) Target: 100.00 | → | 100.00% (149/149) Target: 100.00 | ✓ | Updater Owner Good to see 100% target met | |
| DMP02 - Number of planning applications received | Sara Whelan Fiona Bogle | 595 Applications Info Only | ↗ | 641 Applications Info Only | ↘ | 614 Applications Info Only | ✓ | Updater Owner very similar to previous quarter and what i would expect | |
| DMP03 - Percentage of planning application refusals appealed against | Sara Whelan Fiona Bogle | 10.00% (3/30) Target: 35.00 | ↘ | 38.24% (13/34) Target: 35.00 | ↗ | 36.36% (8/22) Target: 35.00 | ✓ | Updater The number of appeals lodged does not necessarily correlate to refusals within that quarter. Owner slightly over target but as mentioned by updater the appeals lodged in a quarter does not represent the number of refusals | |
| DMP04 - Percentage of major applications determined within 13 weeks (YTD) | Sara Whelan Fiona Bogle | 71.43% (5/7) Target: 60.00 | ↗ | 100.00% (4/4) Target: 60.00 | ↘ | 85.71% (6/7) Target: 60.00 | ✓ | Updater Target Met. Of the 6 2 were determined within an agreed extension of time Owner Good result on majors and although not 100% as last quarter this is likely to be allowing time to asses proposal in more detail | |

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| DMP05 - Percentage of minor applications determined within 8 weeks | Sara Whelan Fiona Bogle | 60.26% (47/78) Target: 65.00 | ↗ | 61.25% (49/80) Target: 65.00 | ↗ | 70.51% (55/78) Target: 65.00 | ✓ | Updater Owner above target which is good | |
| DMP06 - Percentage of other applications determined within 8 weeks | Sara Whelan Fiona Bogle | 80.91% (195/241) Target: 80.00 | ↗ | 76.58% (242/316) Target: 80.00 | ↗ | 85.60% (220/257) Target: 80.00 | ✓ | Updater Owner good that above target | |
| DMP07 - Percentage of planning applications refused | Sara Whelan Fiona Bogle | 9.60% (29/302) Target: 12.00 | ↗ | 8.46% (34/402) Target: 10.00 | ↗ | 6.47% (22/340) Target: 10.00 | ✓ | Updater Owner Good that we are refusing well below 10% of cases | |
| DMP08 - Percentage of planning applications validated within 3 working days | Sara Whelan Joan Reid | 72% (375/522) Target: 70 | ↗ | 69% (504/732) Target: 70 | ↗ | 77% (579/751) Target: 70 | ✓ | Updater Owner Good that in target but need to keep an eye that getting these through to officers quickly | |
| FIN15 - Building Control Income ytd actual against profiled budget | James Doe Caroline Souto | £426469 Target: 398800 | ↘ | £294116 Target: 299777 | ↗ | £410625 Target: 412751 | ✓ | Updater | |
| FIN16 - Planning Fees ytd actual against profiled budget | James Doe Caroline Souto | £638411 Target: 497100 | ↘ | £502654 Target: 444675 | ↗ | £733477 Target: 600675 | ✓ | Updater | |
| FIN17 - Search Fees ytd actual against profiled budget | James Doe Caroline Souto | £220806 Target: 210000 | ↗ | £152884 Target: 140000 | ↘ | £224491 Target: 210000 | ✓ | Updater | |

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| LC03 - Volume of Local Land Charges Searches Received | Sara Whelan Ann Stowe | 618 Searches Info Only | | 672 Searches Info Only | | 582 Searches Info Only | | Updater The volume of searches is down by 13% for this quarter. This quarter is generally a quieter period for searches. Owner Interesting that demand is down. This is likely to be the time of year | |
| LC04 - Average time taken to process an official Local Land Charges search | Sara Whelan Ann Stowe | 10.51 Days Target: 10.00 | | 8.20 Days Target: 10.00 | | 6.44 Days Target: 10.00 | | Updater The turnaround time has improved by 13% this quarter. This is a reflection on a quieter period. | |
| PE01 - Percentage of priority 1 enforcement cases visited within 1 working day | Sara Whelan Philip Stanley | 100.00% (5/5) Target: 100.00 | | 100.00% (7/7) Target: 100.00 | | 100.00% (8/8) Target: 100.00 | | Updater All of the highest priority cases visited within the required 24 hours | |
| PE02 - Percentage of priority 2 enforcement cases visited within 10 working days | Sara Whelan Philip Stanley | 95.6% (65/68) Target: 100.0 | | 92.2% (59/64) Target: 100.0 | | 91.9% (57/62) Target: 100.0 | | Updater One of the two investigative Officers was unexpectedly off sick due to an accident | |
| PE03 - Percentage of priority 3 enforcement cases visited within 15 working days | Sara Whelan Philip Stanley | 96.4% (54/56) Target: 100.0 | | 97.3% (72/74) Target: 100.0 | | 98.4% (63/64) Target: 100.0 | | Updater A large number of cases and a very good effort bearing in mind one of the two investigative Officers was unexpectedly off sick due to an accident. | |
| SPR05 - Number of new homes completed | Chris Taylor Francis Whittaker | 107 Homes Info Only | | 47 Homes Info Only | | 149 Homes Info Only | | | |